



# Unit Outline (Higher Education)

Institute / School:	Institute of Innovation, Science & Sustainability		
Unit Title:	MANAGING CHANGE		
Unit ID:	BUMGT3704		
Credit Points:	15.00		
Prerequisite(s):	(At least 15 credit points from BUENT or BUMGT or BUMKT subject-area at		
	any level)		
Co-requisite(s):	Nil		
Exclusion(s):	Nil		
ASCED:	080307		

### **Description of the Unit:**

As the rate of change is accelerating, businesses are impacted on in a major way. As a result, effective implementation of organisational change is crucial for companies and other organisations. This unit covers the fundamental concepts of change and outlines the relationship between effective change implementation and organisational development. Many organisational changes are brought about by technological interruptions, and therefore this unit introduces students to the concept of 'digital change'. It aims to equip students with the management competencies needed to manage digital change effectively. Students will also become familiar with Principles of Responsible Management(PRME), and its role in managing change.

Grade Scheme: Graded (HD, D, C, P, MF, F, XF)

# **Work Experience:**

No work experience: Student is not undertaking work experience in industry.

Placement Component: No

### Supplementary Assessment: Yes

Where supplementary assessment is available a student must have failed overall in the Unit but gained a final mark of 45 per cent or above, has completed all major assessment tasks (including all sub-components where a task has multiple parts) as specified in the Unit Description and is not eligible for any other form of supplementary assessment



### **Course Level:**

Level of Unit in Course	AQF Level of Course					
Level of onit in Course	5	6	7	8	9	10
Introductory						
Intermediate						
Advanced			~			

#### **Learning Outcomes:**

#### Knowledge:

- **K1.** Describe the change process within an organisation, specifically in the area of managing change.
- **K2.** Analyse the role of change in strategic planning within an organisation
- **K3.** Identify different change strategies and the role of change agents in digital business transformation, in organisations
- **K4.** identify the relationship between resistance to change and organisational culture

#### Skills:

- **S1.** Identify environmental influences that will impact upon change within an organisation
- **S2.** Analyse the change needs of an organisation and determine the most appropriate change methods
- **S3.** Understand the need and importance of professional ethics in change management

#### Application of knowledge and skills:

- **A1.** Identify a diverse range of development and change functions, using appropriate change management theories
- **A2.** Design, develop, implement and evaluate development and change concepts to assist in the management of rapidly changing environments from ethical, socially responsible and international perspectives
- **A3.** Consult with change management literature about change needs and benefits, by designing and implementing effective change strategies through assessment tasks

#### **Unit Content:**

Topics may include:

- Organisation Development and Organisational Transformation
- Understanding Change and PRME
- The role of the Change Agent
- Managing Resistance and Organisational Culture
- Understanding the process of Change
- Digital Transformation
- OD Interventions-Strategy and Structure
- Identity and Change
- Aligning People and activities
- Artificial Intelligence and Managing Change
- Managing Change and OD-Future Direction



## FEDTASKS

Federation University Federation recognises that students require key transferable employability skills to prepare them for their future workplace and society. FEDTASKS (**T**ransferable **A**ttributes **S**kills and **K**nowledge) provide a targeted focus on five key transferable Attributes, Skills, and Knowledge that are be embedded within curriculum, developed gradually towards successful measures and interlinked with cross-discipline and Co-operative Learning opportunities. *One or more FEDTASK, transferable Attributes, Skills or Knowledge must be evident in the specified learning outcomes and assessment for each FedUni Unit, and all must be directly assessed in each Course.* 

		Development and acc FEDTASKS in the Uni	
FEDTASK attribu	te and descriptor	Learning Outcomes (KSA)	Assessment task (AT#)
	Students will demonstrate the ability to effectively communicate, inter-act and work with others both individually and in groups. Students will be required to display skills in-person and/or online in:	K1, K2, K3, K4 S1, S2, S3 A1, A2, A3	AT2 ;AT3
	Using effective verbal and non-verbal communication		
FEDTASK 1 Interpersonal	<ul> <li>Listening for meaning and influencing via active listening</li> </ul>		
	Showing empathy for others		
	Negotiating and demonstrating conflict resolution skills		
	<ul> <li>Working respectfully in cross-cultural and diverse teams.</li> </ul>		
	Students will demonstrate the ability to apply professional skills and behaviours in leading others. Students will be required to display skills in:	K1, K2, K3, K4 S1, S2, S3 A1, A2, A3	AT1;AT2;AT3
	Creating a collegial environment		
FEDTASK 2 Leadership	Showing self -awareness and the ability to self-reflect		
	Inspiring and convincing others		
	Making informed decisions		
	Displaying initiative		
	Students will demonstrate an ability to work in complexity and ambiguity using the imagination to create new ideas. Students will be required to display skills in:	K1, K2, K3, K4 S1, S2, S3 A1, A2, A3	AT2; AT3
	Reflecting critically		
FEDTASK 3 Critical Thinking	<ul> <li>Evaluating ideas, concepts and information</li> </ul>		
and Creativity	Considering alternative perspectives to refine ideas		
	Challenging conventional thinking to clarify concepts		
	Forming creative solutions in problem solving.		



BUMGT3704 MANAGING CHANGE

		Development and acquisition of FEDTASKS in the Unit		
FEDTASK attribu	te and descriptor	Learning Outcomes (KSA)	Assessment task (AT#)	
FEDTASK 4 Digital Literacy	<ul> <li>Students will demonstrate the ability to work fluently across a range of tools, platforms and applications to achieve a range of tasks. Students will be required to display skills in:</li> <li>Finding, evaluating, managing, curating, organising and sharing digital information</li> <li>Collating, managing, accessing and using digital data securely</li> <li>Receiving and responding to messages in a range of digital media</li> <li>Contributing actively to digital teams and working groups</li> <li>Participating in and benefiting from digital learning opportunities.</li> </ul>	K1, K2, K3, K4 S1, S2, S3 A1, A2, A3	AT2; AT3	
FEDTASK 5 Sustainable and Ethical Mindset	<ul> <li>Students will demonstrate the ability to consider and assess the consequences and impact of ideas and actions in enacting ethical and sustainable decisions. Students will be required to display skills in:</li> <li>Making informed judgments that consider the impact of devising solutions in global economic environmental and societal contexts</li> <li>Committing to social responsibility as a professional and a citizen</li> <li>Evaluating ethical, socially responsible and/or sustainable challenges and generating and articulating responses</li> <li>Embracing lifelong, life-wide and life-deep learning to be open to diverse others</li> <li>Implementing required actions to foster sustainability in their professional and personal life.</li> </ul>	K1, K2, K3, K4, S1, S2, S3 A1, A2	AT1;AT2;AT3	

#### Learning Task and Assessment:

Learning Outcomes Assessed	Assessment Tasks	Assessment Type	Weighting
K3, K4 S2, S3, A1	An analysis of the Environment of Change	Online Assessment( Quiz/Presentation/written online assessment)	10-20%
K1, K2, K3, K4 S1, S2, S3 A1, A2, A3	Change management consultancy report	Report	20%-40%
K1, K2, K3, K4, S1, S2, S3 A1, A2	A critical reflective assessment on the unpredictability of change	Critical Reflective Assessment	40%-60%



## Adopted Reference Style:

Other (APA 7) Refer to the <u>library website</u> for more information

Fed Cite - referencing tool